

04

DEPARTMENT SCALE-UP

Staffing 14+ ORs Per Day for a Group Serving 6 Million Patients

Large medical group — Midwest and Southeast

THE CHALLENGE

In July 2023, this medical group needed to expand from existing OR capacity to 36 total surgical rooms, requiring 14 new rooms to be fully staffed within 5 months. They also needed a PRN pool for W2 physician vacation coverage.

THE ARK SOLUTION

- 1 ARK leveraged its extensive anesthesia network to deliver interim coverage immediately
- 2 By January 2024, all new points of service were met by in-network partners and referrals
- 3 14-20 ORs staffed directly per day, Monday-Friday with 10-12 hour shifts
- 4 Providers secured long-term lodging — unprecedented commitment for a program of this scope

36

surgical rooms staffed daily

14-20

ORs staffed directly by ARK per day

5 mo.

to full capacity

THE PAYOFFS

- ✓ Trusted, active partnership with the medical group's C-suite leadership continues today
- ✓ Decreased patient wait times for surgical procedures across the expanded service area
- ✓ More ORs running reliably, more surgeries scheduled, better patient outcomes and revenue
- ✓ PRN staffing pool proactively prevented future coverage gaps from volume fluctuations